

FY 2019 Outcomes

PROGRAM: Supported Employment Services (SES): July 1, 2018 - June 30, 2019												
1. OUTCOME/OBJECTIVE: Increase Employment Positions for Individuals Served												
Performance Indicators	Who Applied To	Time of Measure	Data Source	Obtained By	Performance Target	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Results/Comments	Extenuating Circumstances	Last Year's Annual Result
Effectiveness Domain												
1.1 Number of New Positions with Employer Partners for Individuals to Choose from	Community Employment Services	Annually	Job Development Activity Record	Community Employment Manager	20 per year	7	4	16	7	There were 7 new positions added during this quarter. There were 4 additional positions granted by current employers ABM/ Gulfstream, KFC, Bubba Gumbos and Kessler. 2 Positions from new employers Coastal Farms, Effingham County Commissioner Unique Positions: Farm Assistant. We exceeded this goal by 14 Positions during this fiscal year.		This was the first year of tracking this outcome.
2. OUTCOME/OBJECTIVE: Increase Stakeholder Satisfaction												
Stakeholder Input/Satisfaction Domain												
-- Other Stakeholder												
2.1 Percentage of Stakeholders who Express Satisfaction with Individuals Hired	Individuals	Annually	Surveys	Community Employment Manager	95%	N/A	N/A	N/A		No annual survey responses were received at the time of publication		This was the first year of tracking this outcome.
3. OUTCOME/OBJECTIVE: Increase Economic Independence												
Efficiency Domain												
3.1 Percentage of Individuals Paid above Minimum Wage	Individuals	Annually	Comp List/ Placement Sheets	Community Employment Manager	80%	92%	91%	91%	92%	185 of 202 individuals employed in the community make above minimum wage. The average wage is \$9.49 hourly. 91% of individuals served are being paid above Minimum Wage.		This was the first year of tracking this outcome.
Service Access Domain												
3.2 Percentage of Individuals attending Job Seekers Workshops/Job Readiness Workshops	Individuals	Annually	Job Seekers Workshop Sign In Sheets	Community Employment Manager	80%	35%	24%	60%	71%	29 job seekers live in Chatham County and 1 lives in Bryan County. Only 1 lives in Effingham. Of those 20 of the 28 individuals are regularly attending job seekers.	2 of the job seekers have been placed on VR hold. 3 of the individuals have declined to attend Job Seeker Meetings. Transportation is an issue for Job Seekers in the Effingham Area.	This was the first year of tracking this outcome.
Stakeholder Input/Satisfaction Domain												
-- Person Served												
3.3 Percentage of Individuals Expressing Satisfaction with Hourly Pay	Individuals	Annually	Work Skill assessments	Community Employment Manager	95%	N/A	99%	100%	100%	During this quarter, no one has reported dissatisfaction with their hourly pay.		This was the first year of tracking this outcome.